

ARMSTRONG VETS

NEWSLETTER DECEMBER 2021



COVID-19 UPDATE

We are constantly re-evaluating our procedures regarding the ongoing COVID situation. It had been lovely seeing clients back into the Practice but we are unfortunately reverting to temporarily seeing our clients in the car park. Please ensure that we are aware that you have arrived so that we can send the vet out to you. Please knock on the door or phone us - we don't want you to be waiting for any longer than you must.

STAFF UPDATE

Our lovely vet Lauren, who joined us nearly a year ago, got married recently and is now Mrs Henshaw – congratulations on the start of your married life together!

Sadly, we are saying goodbye to Amber who will be leaving us just after Christmas to pursue her career in a new role. In addition, our recent graduate Becs, who has been with us for a few months, will also be leaving us in January. There is a critical shortage of vets to fill vacancies across the UK. We are actively recruiting to fill these positions and may need to enlist some locum help in the short term.

CHRISTMAS OPENING HOURS

Over the Christmas period to ensure our vets get some much-needed time off, we will be working in collaboration with Wood Vets in Quedgeley to ensure emergency cover is provided at all times. Our Christmas schedule will be:

DATE		
Friday 24 th Christmas Eve	Open from 8am – closing early	Emergency out of hours calls go through to Wood vets.
Saturday 25 th Christmas Day	CLOSED	
Sunday 26 th Boxing Day		
Monday 27 th 8am onwards	Emergencies Only	Emergency out of hours calls go through to our vets.
Tuesday 28 th	Emergencies Only	
Wednesday 29 th 8am – 6.30pm	Normal opening hours	
Thursday 30 th 8am-6.30pm	Normal opening hours	
Friday 31 st December New Year's Eve	Open from 8am – closing early	Emergency out of hours calls go through to our vets.
Saturday 1 st January New Year's Day	CLOSED	
Sunday 2 nd January	CLOSED	
Monday 3 rd January Bank Holiday	CLOSED	
Tuesday 4 th January	RETURN TO NORMAL OPENING HOURS	

Please be assured that there will be a vet available at all times should you need urgent advice over the Christmas break.

VACCINATION SHORTAGE

As many of you will already be aware, there is a nationwide shortage of vaccines for cats and dogs. The supply we have is being used prudently to ensure protection for puppies, kittens, and other vulnerable pets. Please bear with us – unfortunately it is beyond our control. We are currently delaying vaccinations for up to three months. Please be assured that this does not compromise your pets protection.

REMINDER SYSTEM

Our new reminder system is now up and running. For preventative parasite treatment, these reminders are for you to administer a dose. Should you not have any products at home, there is a link to order the relevant treatments.

THANK YOU

This last year has been very challenging to us all. We have tried our very best to continue to provide excellent veterinary care to all of your wonderful pets. We have received some lovely Christmas cards and gifts of biscuits, sweets, chocolates and drinks – amazing home-made mince pies and shortbread! This is very appreciated and makes us realise how much we are valued by our lovely clients.

The whole team here at Armstrong Vets wish you all a very Merry Christmas and a Happy New Year!

This year, I am sure that Santa Paws will be very busy, delivering to all the good boys and girls with fur!

