

ARMSTRONG VETS

CLIENT UPDATE DECEMBER 2020



We have almost made it to the end of the year – one that can only be described as unprecedented. We have had to adapt to a new way of working and would like to thank all of our clients for bearing with us through this very trying time; please be assured we are doing our best!

Our Christmas opening times are:

December 24th morning – normal opening hours, closing early.

December 24th 6.30pm to December 29th 8.00am – vet on call for emergencies only

December 29th to December 30th – normal opening hours

December 31st morning – normal opening hours, closing early.

December 31st 6.30pm to January 2nd 8.30am - vet on call for emergencies only

Saturday January 2nd onwards – return to our normal opening hours.

Please note that we will be closing early on Christmas Eve and New Year's Eve for the festive holidays and the Practice will not be staffed later in the afternoon for routine enquiries.

We had really good results during the recent firework season with a new medicine to reduce the anxiety and fear associated with noise phobia. If you feel you would like to try this for your pet as we approach New Year's Eve, please call for more information.

This year has seen the launch of our Dog Health Plan which enables spreading the cost of routine parasite prevention and booster vaccinations throughout the year.

LUNGWORM – the only way to protect dogs is by worming monthly. Due to the increasing risk posed by this parasite, we will be offering an alternative Dog Health Plan from January for clients who wish to ensure their dogs are fully protected. We will be sending out further information early next year, along with the launch of our Cat Health Plan.

AVIAN FLU – the latest measures to protect captive birds / poultry against this notifiable disease come into force on 14 December, meaning that owners need to keep birds indoors. Further information can be found on www.gov.uk/guidance/avian-influenza-bird-flu.

When requesting repeat medication please take advantage of our free delivery service to avoid coming to the Practice. Please order as soon as you can to secure a delivery slot convenient to you and to cover the entire festive period.

If your enquiry is not urgent, please email us at practice@armstrongvets.com – please note that this is not suitable for emergencies.

*We wish you all a Merry Christmas and a
Happy New Year!*